



K4Community Voice: Alexa FAQs for Residents

What is Alexa?

Alexa is a virtual assistant that can answer questions and complete basic tasks.

How do I get Alexa to listen to me?

Say, "Alexa" and then ask a question. Try "Alexa, what is the weather?"

What can Alexa do?

Reference the Get To Know Alexa guide or ask your community team for additional command sheets.

Is Alexa listening to everything I say?

No, only for a few seconds after you say "Alexa". She will light up blue while listening.

Alexa is too quiet/too loud. How do I change the volume?

Press the volume plus or minus buttons on the device. Or, you can simply say, "Alexa, turn the volume up/down."

Can I break Alexa?

Nope! Ask her anything you'd like. If she is confused, she will say so. Have fun!

What does a red light around the Alexa device mean?

The device has been muted and Alexa can't hear you, simply press the microphone button on the device to unmute the device.

What does a blue light around the Alexa device mean?

Alexa has heard the wake word, Alexa, and is listening to hear your next command.

Can K4Connect or my community hear what I am saying?

No, neither K4Connect or your community have access to see your requests.

Is there a way to make sure Alexa isn't listening to my conversations?

Yes. Simply press the microphone button on the device. There will be a red light around the device and she will not respond to the "Alexa" wake word. Press again to turn Alexa back on.



Need help?
Contact K4Connect Support!

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